### Public-Private Partnerships: The Relationship Beyond Financial Close

July 10, 2018 Denver, Colorado



### Introductions



#### **Andy Johnson, Ed.D.** Director for Operations & Outreach

- Extensive experience in P3 projects
- Development of over \$165M in P3 facilities



**BRAILSFORD & DUNLAVEY** 

#### Katie Karp Regional Vice President

- Background in Higher Education Administration & Student Affairs
- Focus on Planning and Implementation of Student Housing, Student Unions, Recreation Centers, and Mixed-Use Developments





## **Learning Outcomes**

- Identify opportunities to improve the pre-closing process to maximize the long-term effectiveness of the partnership
- Learn more about various deal structures and variations in operations and maintenance responsibility
- Learn to identify and respond to potential obstacles that may arise during project implementation and after project opening

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#### University of South Florida

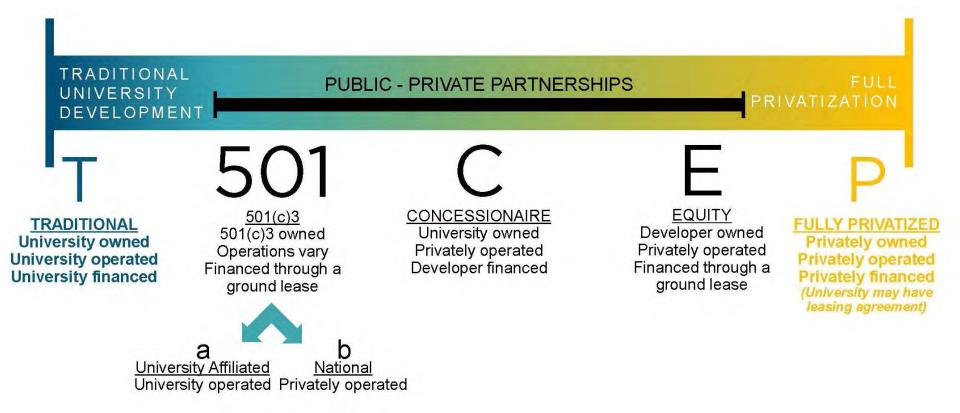
- Andros Community built in 1963
  - 9 residence halls & 6 ancillary buildings
  - 1,400 students; suite-style configuration
  - Small dining hall, single retail outlet & office space
  - Two-story facility occupied by administrative services
- \$50+ million in deferred maintenance



- Lowest cost option in the USF inventory
- High rate of room transfers

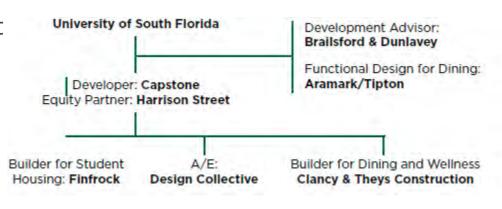
- USF engaged B&D as development advisor in 2014
  - Significant deferred maintenance
  - Increasing unmet housing demand
  - Misalignment of existing facilities with USF's strategic vision
- Andros property redeveloped into a new residential village
  - Housing
  - Dining
  - Recreation & Wellness
  - Outdoor Activity Space



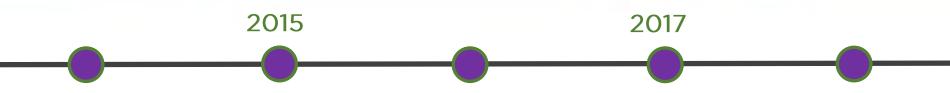




- Launched an ITN to build at least 2,000 replacement beds, a dining facility, and a wellness center
- USF, in partnership with B&D, conducted concurrent negotiations with two firms
- Capstone Development Partners with Harrison Street awarded development of new campusedge neighborhood



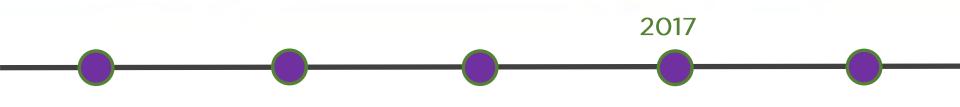




- Demolition for Phase I of The Village began in May 2015
- Phase I delivered for Fall 2017, including:
  - 856 residential beds in mix of traditional and suite-style units
  - 21,000 GSF dining facility
  - 15,000 GSF wellness center



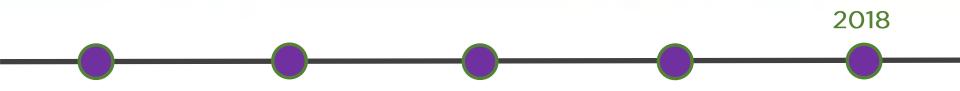








Photos courtesy of USF and Design Collective



- Phase II delivery expected Fall 2018
  - Remaining 1,300 beds
  - Two retail venues



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#### Key Ingredients for a Successful P3



Project Champion & Key Stakeholder Alignment/Support

Clear Definition of Project Framework

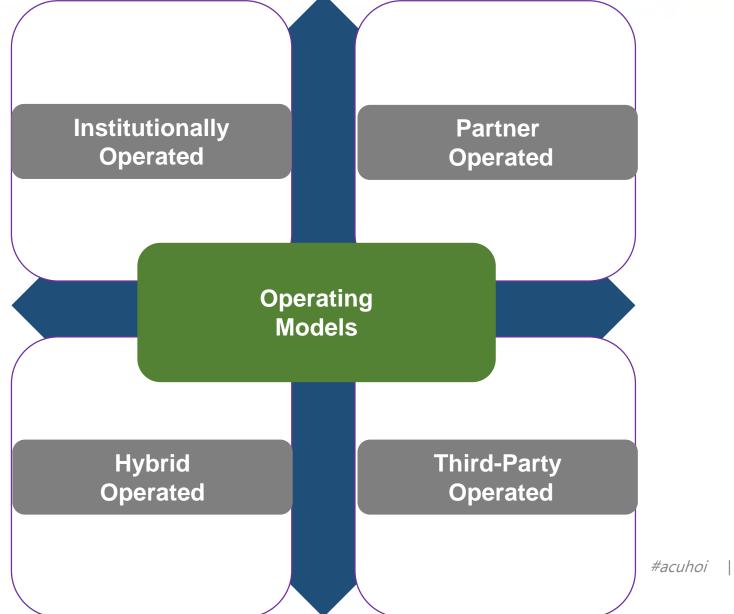
- » Essential Facility Need
- » Project Feasibility
- » Identification and Definition of Funding Gap
- » Institutional Risk Profile

Organized, Fair, Transparent Procurement Process

Partnership-Oriented Rather than Transaction-Focused

Advisors & Expertise from Initial Stages through Implementation





| 14

- How can a strong relationship begin to be established during negotiations?
  - Build a relationship
  - Understand priorities of both the institution AND the partner
  - Stakeholders vs. project team
  - Navigate roles, responsibilities, procedures, priorities and politics

- How can a strong relationship begin to be established during negotiations?
  - Understand that knowledge-sharing and education will be needed on both ends
  - Acknowledge the institution's limits
  - Know your math! Know your data!
  - Be an advocate!
  - Telling the Story

- What are lessons learned regarding the design and construction process?
  - Understand design vs. operating reality
  - Rely on your partners
  - Communicate regularly to EVERYONE!
  - Crisis management is our specialty (but annoys others after a while)

- How to you continue to manage expectations both within the internally and with the selected partner?
  - Trust the process
  - Be prepared to continue to educate and reassure
  - Be transparent
  - Share challenges or concerns and offer solutions
  - Work with partner to determine the best way to ensure ongoing communication and collaboration

# Resources

#### Resources

#### ACUHO-I

- P3 Task Force
- Body of Knowledge
- Core Competencies
- Campus Housing Management
- Industry Partners
  - P3 Resource Center

www.p3resourcecenter.com

# Discussion

#### Discussion

 What are some examples of challenges that were overcome through the partnership that you established?

#### Discussion

