# Managing Capital Projects: An Innovative Approach

Sustainability through Partnering



Crossroads: New Beginnings Built on Valued Traditions

### Introduction

#### Today's Speakers

#### **Janet Waldron**

Vice President for Administration and Finance University of Maine

#### **Bill Charland**

Associate Executive Director for Facilities Management University of Maine

#### **Brad Noyes**

Vice President Brailsford & Dunlavey

**Learning Objectives** 

**Session Overview** 

**1865** THE UNIVERSITY OF MAINE

**BRAILSFORD & DUNLAVEY** 



#### **Learning Objectives**

- **Today's Speakers**
- Learning Objectives

Obtain a strong understanding of the management of capital projects.

Learn specific ways to take project participation to the achievement level.

Discover an innovative, collaborative approach to overseeing major campus projects.

Become skilled at basic facility and financial planning techniques.

**Session Overview** 

**1865** THE UNIVERSITY OF **MAINE** 

**BRAILSFORD & DUNLAVEY** 



### Introduction

What makes a successful project?

- Identified and articulated as a campus priority
- Meets the needs of end users
- Financially feasible for both capital and operations
- Finished on time and under budget
- Utilizes industry best practices for delivery
- Offers the opportunity for cultural change
- Safe project for all constituents
- Generates positive excitement

### **Overview of Capital Project Management**

#### Roles

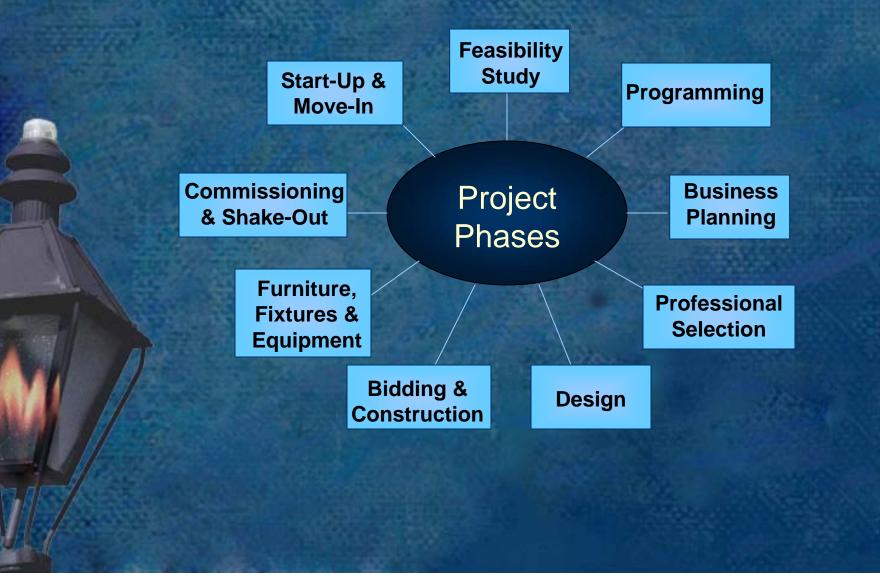
Owner Architect/Engineer Builder **Responsibilities** Budget, Site, Program, Schedule, etc. **History** 

> Variety of Contracts Complexity Evolution

#### Who is the Owner?

Publicly Appointed Board of Trustees President's Office Administration & Finance **Facilities Management** Student Affairs Development **Students** Faculty & Staff **Academic Departments** Alumni **Neighbors Consultants** 

## **Overview of Capital Project Management**



#### **Quick Facts**



86,000 GSF indoor facility
LEED Silver certification target
4 acres of site improvements
\$25 million comprehensive budget
Tax-exempt revenue bond financing
Self-funding using primarily student fees
Specialized building components
Employing 14 staff FTE and 200 students
Opening Fall 2007



#### IMPORTANCE OF PARTNERING During Planning

Do we need	Where will any	What will be the comprehensive project cost?	How much
additional	new facility be		facility can
facilities?	sited?		we afford?
How will we pay for the facility?	What will it cost to operate the facility?	When does the facility need to be completed?	How do we best redeploy current facilities?

#### **Market Analysis** SURVEY 2,917 Student Responses **Used Incentives to** Match Student 95% Confidence Level **Attract Diverse Body Demographics** Sample, NOT Just +/- 1.82 Margin of Error Closely **Current Rec Users Survey Significance** 2,917 Surveys 1.82% Margin of Error 16% 14% Error 12% 10% Margin of 8% 6% 4% 2% 0% 50 400 2,150 2,500 2,850 750 1,100 1.450 1.800 Number of Students Surveyed

# **Market Analysis**

#### SURVEY

81% Felt New Rec Facilities Should Be "Medium – Very High" UMaine Priority

	Fee Support:	Choose 1:
60%	<ul> <li>\$100 / Sem. Fee Inc.: New Comprehensive Facilit</li> </ul>	y <b>46%</b>
67%	<ul> <li>\$75 / Sem. Fee Inc.: Reduced New Facility</li> </ul>	27%
46%	• \$50 / Sem. Fee Inc.: Small Facility or Expansion	14%
T	None of the Above	13%

IMPORTANCE OF PARTNERING During Programming

What spaces need to be in the building?

What are the technical requirements of needed spaces?

What is required for a sustainable functioning facility?

What adjacencies between spaces are required?

What are the furniture, fixtures, equipment requirements?

What are the campus utilities implications?

What are the project priorities?

#### **Demand-Based Programming**

Activity	Peak Accommodation	Space Allocation	
Weight / Fitness Machines	75% - 85%	11,100 - 12,700 SF	
Aerobics	55% - 65%	3,500 – 4,200 SF	
Indoor Jogging / Walking / Running	55% - 65%	22 – 26 Joggers	
Recreational / Leisure Swimming	40% - 50%	1,000 – 1,300 SF	
Lap Swimming	40% - 50%	3 - 4 Lanes	
Basketball	40% - 50%	5 – 6 Courts	
Sport Climbing	40% - 50%	93 – 117 Linear Ft	
Roller / Floor Hockey	25% - 35%	0 Rinks	
Water Aerobics	25% - 35%	1 Lane	
Skateboarding	25% - 35%	600 – 800 SF	
Indoor Soccer	25% - 35%	1 - 2 Courts	
Racquetball	25% - 35%	1 - 2 Courts	
Volleyball	25% - 35%	1 Courts	
Squash	10% - 20%	0 Courts	

Recreational Facility – Analysis of Alternative Sites							
	Site #1: Stewart Lot	Site #2: PM Lot	Site #3: Lengyel Field	Site #4: Crossland Hall	Site #5: Tennis Courts		
Water							
Sewer							
Electric							
Steam							
Tel-Com							
Storm Sewer							
Gas							
Total Utility Cost							
Permitting Issues							
Other Site Notes							
Parking Issues							

**IMPORTANCE OF PARTNERING During Business Planning** 

- What will it take to pay for both capital and operating costs?
- What are the projected non-personnel operating costs?
- What are the projected personnel operating costs?
- What replacement reserves are required?

- Who is in charge of operating the facility?
- What are the required startup costs?
- How long is the ramp-up period for operations?
- What is the draw schedule for funding?
- What needs to be included in the comprehensive budget?

#### UNIVERSITY OF MAINE STUDENT RECREATION CENTER

#### PROJECTED BASIC OPERATING PRO FORMA

		First Year							
INCOME	Base Year	Factor	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
New User Fee Income (New Student Fee and Memberships)		100.046	0.000.000C	2 752 000	0,000,000	2,884.000	0.040.000	3,145,010	5,2,35,3,3
Current Student Fee Income									
Other Income									
TOTAL INCOME									
EXPENSES									
Existing Campus Recreation Personnel Expense:									
New Facility Personnel Expense:									
Full-Time Staff Salaries and Fringes									
Part-Time Staff Salaries and Fringes									
Work Study Return (36% of Student Salaries)									
New Facility Subtotal									
New Facility Subtotal less Existing Personnel Expense									
Existing Campus Recreation Operating Expenses:									
New Facility Operating Expenses:									
Utilities - Electricity									
Utilities - Steam									
University Overhead Charge									
Management, Marketing & Admin									
Building Maintenance & Repairs									
Custodial									
Service Contracts									
Miscellaneous Expenses									
Start-Up Budget									
Sports Equipment Maintenance & Repairs									
New Facility Subtotal									
New Facility Subtotal less Existing Operating Expenses									
TOTAL EXPENSES									
NET OPERATING INCOME	: . 306. DOV								
Debt Service Recreation Center (Issue #1)									
Debt Service Recreation Center (Issue #2)									

**IMPORTANCE OF PARTNERING During Professional Selection** 

- Who are the best firms for the project?
- What are the campus requirements for procurement?
- How much should their services cost?
- How long should it take to perform their services?
- What is the optimal contract structure?
- How to implement a qualifications-based process?
- How should the committee(s) be structured?

#### University of Maine - Student Recreation & Fitness Center

Architecture/Engineering Team Interviews

19-Jul-07

Team:

	Selection Criteria	Weight	Score 1 to 5	Comments
1	Staffing			
2	Design Capability			
3	Project Approach			
4	Site Approach			
5	Experience			
6	Answers to Questions			
7	Quality of Presentation			
	Total Points			

#### IMPORTANCE OF PARTNERING During Design

- Are any adjustments to the space program required?
- What image and aesthetics fit with the campus?
- What are the sustainability criteria?
- What impacts are there on the business plan projections?
- Can building materials comply with campus standards?

- What are the operational impacts of selected materials?
- What is the projected cost at major design milestones?
- What is the method and schedule for bidding?
- What is the schedule for required public approvals?

IMPORTANCE OF PARTNERING During Bidding & Construction

What is the critical path for the construction schedule?

- What is the status of the project budget during construction?
- How will the construction team mobilize and stage efforts?
- Can any construction by-products be re-used?
- Will construction efforts have any impact on campus events?
- Are installed materials consistent with the specifications?
- Are the monitoring and testing requirements followed?



IMPORTANCE OF PARTNERING during Commissioning & Close-out

- Are furniture, fixtures, and equipment items on schedule?
- What is the schedule for operations start-up?
- What training is required for building users?
- Are there any LEED documentation requirements?
- Have commissioning requirements been incorporated?

- Are warranty and operation manuals complete?
- Are budget tracking and auditing efforts complete?
- Have "as-builts" been incorporated into a final drawing set?
- What are the requirements for a certificate of occupancy?
- How long is the operations shake-out period?

A CONTRACTOR OF	10			
	6		Materials & Resources	13 Paints
Student Recreation a	Y	D	Prereq 1 Storage & Collection of Recyclables (UM- volume of bins to be installed?)	Required
Suueni Keciealion a			Credit 1.1 Building Reuse, Maintain 75% of Existing Shell	1
			Credit 1.2 Building Reuse, Maintain 100% of Shell	1
			Credit 1.3 Building Reuse, Maintain 100% Shell & 50% Non-Shell	1
	1	CL	Credit 2.1 Construction Waste Management, Divert 50% (CM)	1
	1	C	Credit 2.2 Construction Waste Management, Divert 75% (CM)	1
			Credit 3.1 Resource Reuse, Specify 5%	1
			Credit 3.2 Resource Reuse, Specify 10%	1
Scorecard	1	CL	Credit 4.1 Recycled Content, Specify 5% (CM)	1
Scorecaru	1	CL	Credit 4.2 Recycled Content, Specify 10% (CM)	1
and the second se	1	CL	Credit 5.1 Local/Regional Materials, 20% Manufactured Locally (CM)	1
	1	CL	Credit 5.2 Local/Regional Materials, 50% Harvested Locally (CM)	1
			Credit 6 Rapidly Renewable Materials	1
		100	Credit 7 Certified Wood (CM- forfeited, flooring & glularn not FSC)	1
	Yes	7 T		
a second when the	9		Indoor Environmental Quality	15 Points
	Y	D	Prereq 1 Minimum IAQ Performance (MEP)	Required
	Y	D	Prereq 2 Environmental Tobacco Smoke Control (UM)	Required
	1	D	Credit 1 Carbon Dioxide (CO <sub>2</sub> ) Monitoring (MEP)	1
		5	Credit 2 Ventilation Effectiveness	1
	1	C	Credit 3.1 Construction IAQ Management Plan, During Construction (CM)	1
	1	C	Credit 3.2 CIAQMP, Before Occupancy (CM- MERV 13 media not required after flush-out)	1
	1	C	Credit 4.1 Low-Emitting Materials, Adhesives & Sealants (CM)	1
	1	C	Credit 4.2 Low-Emitting Materials, Paints (CM, CD to do VOC Budget)	1
	1	C	Credit 4.3 Low-Emitting Materials, Carpet (CM)	1
	1	C	Credit 4.4 LEM, Composite Wood & Agrifiber (CM- Skyblend in lieu of Battic birch)	1
	1	D	Credit 5 Indoor Chemical & Pollutant Source Control (MEP/CD)	1
		1	Credit 6.1 Controllability of Systems, Perimeter (MEP/CD)	1
		-	Credit 6.2 Controllability of Systems, Non-Perimeter (MEP/CD)	1
		_	Credit 7.1 Thermal Comfort, Comply with ASHRAE 55-1992	1
			Credit 7.2 Thermal Comfort, Permanent Monitoring System	1
			Credit 8.1 Daylight & Views, Daylight 75% (CD, forfeited achieved only 30%)	1
	1	CL	Credit 8.2 Daylight & Views, Views for 90% of Spaces (CD, achieved 93%)	1
	Yes 5		Innovation & Design Process	5 Points
		0	Credit 1.1 Innovation in Design: Green Housekeeping (UM)	2
		C	Credit 1.2 Innovation in Design: Green Building Education- signage & ed outreach (UM)	
- de- de- de- de-		C	Credit 1.3 Innovation in Design: Exemplary EAc6 (UM- 100% offset) Credit 1.4 Innovation in Design: Low-Emitting Systems Furniture & Sesting (UM)	
		CI	Credit 2 LEED <sup>™</sup> Accredited Professional (RMEC)	1
	Yes	* N0	Create LEED - Accredited Professional (RMEC)	
	38		Project Totals (pre-certification estimates)	69 Points
			Certified 26-32 points Silver 33-38 points Gold 39-51 points Platinum 52-69 points	
			Service as a points driver do do points done basis points Pratirium 32-08 points	

#### **Lessons Learned**

Partnering assembles many strengths while minimizing knowledge gaps

Excellent planning and programming are a critical foundation

Partnering minimizes many negative impacts of campus politics

Establishment and constant monitoring of the business plan is an effective tool

Consider public relations throughout including media, tours, and campus events to maximize investment

#### **Lessons Learned**

University of Maine Brailsford & Dunlavey Pizzagalli Construction Cannon Design First Rec Center Membership, UMaine President Robert Kennedy

Signing of the Beam

"It is said that success has many fathers but failure has only one."

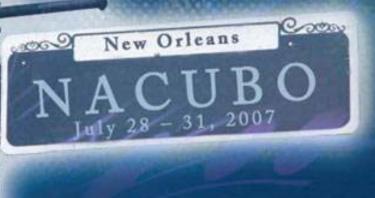






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#### Charrette Video